

WITHDRAWAL FORM

(article 22, Consumer Protection Law 2021 - (112(I)/2021))

Cablenet Communication Systems PLC

41-49 Ay. Nicolaou Street, Nimeli Court,

Block A, 2nd Floor

2408 Engomi, Nicosia, Cyprus

Email: onlineapp@cablenetcy.net,

Fax: +357 22 294199

I hereby give notice that I withdraw from the agreement for the provision of service/ sale of goods ¹ :	
1.	
2.	
3.	
4.	
Ordered in accordance with the email titled "Approval of Proposal" sent on/...../.....	
Name and surname of subscriber:	
Address of subscriber:	
Order number:	
Date:	
Signature ² :	

¹ Delete as applicable

² Signature only if this form is notified on paper

Information concerning the exercise of the right of withdrawal:

Right of withdrawal	You have the right to withdraw from this agreement without giving any reason.
Timeframe:	Within 14 days from the date of: - entry into an agreement for the provision of services of: TV, fixed telephony and Internet, or - delivery of a mobile in case of purchase of a mobile phone, or - activation of the SIM card in case of mobile telephony services.
How to withdraw:	You may fill out and send to us by email or fax the attached model withdrawal form.
Effects of withdrawal:	We will reimburse to you the payment you made within 14 days from the day on which we were informed about your decision to withdraw. We will carry out the reimbursement using the same means of payment as you used for the initial transaction. In case of withdrawal from an agreement for the purchase of a mobile phone we will proceed with the reimbursement once we receive the mobile phone. The subscriber bears the costs of returning the goods.
Purchase of mobile phone:	You should return the mobile phone at any Cablenet shop within 14 days from the day you notified the withdrawal from the agreement assuming that the mobile has not been used and is in the same condition as at the time of purchase. You are liable for any diminished value of the mobile phone resulting from the handling other than what was necessary to establish the nature, characteristics and functioning of the device.